



## Health and Safety Policy and Procedures

### 1.5 Quality Policy Statement

**I.E.D Installations Ltd aspires to be the best in all aspects of our business and to build long term reciprocal partnerships with our clients. We recognise that at the core of these aims is our ability to understand our clients' requirements and provide a full service which meets, if not exceeds, these needs. We also acknowledge that ensuring our services are fully compliant with all relevant legislation, industry standards and other applicable quality requirements is integral to customer satisfaction.**

Meeting the expectations of a contract is founded on technical and commercial experience, the correct level of resourcing, and a desire to perform. The Company believes in early participation in a project in order to pre-empt and solve potential problems and constraints, and so eliminate the elements that can often lead to wasted time, cost and effort and also reduce conflict.

In conjunction with these philosophies, the I.E.D Installations Ltd Directors are committed to managing business activities to stimulate continual improvement and maintain compliance with the requirements of the recognised industry standards.

We recognize that the realization of these policy commitments depends on the experience, quality and commitment of our employees and subcontractors, and on ongoing investment in their training, development and associated resources. Each employee must implement and operate the elements of the Quality Management System relevant to them, provide feedback on areas for improvement and encourage involvement from others.

This Policy and any associated documentation will be continuously reviewed, updated and improved to ensure it remains relevant to business requirements, is effective and supports achievement of objectives and success of IED installations Ltd.

Name:

Signature:

Position:

Date: